

APPENDIX C - STRATEGIC SCRUTINY MEETING			
PROTECTING LOCAL POLICING			
Measure	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (April 17 -December 17)
Proportion of Force Budget Spent on Front Line Policing	73.0%	Up 0.8%	73.8%
Measure	Previous 12 Month Period (January 16 - December 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (January 17 - December 17)
Grade 1 - Emergency Response Average Time to Arrive	10.6 Minutes	Up 0.7 Minutes	11.3 Minutes
Grade 2 - Priority Response Average Time to Arrive	49.5 Minutes	Up 19.4 Minutes	68.9 Minutes
Grade 3 - Planned Response Average Time to Arrive	17.3 Hours	Up 7.2 Hours	24.5 Hours
999 Calls - Service Level	77.3%	Down 9.2%	68.1%
999 Calls - Average Time To Answer	8 Seconds	Up 3 Seconds	11 Seconds
101 Calls - Service Level	61.9%	Down 21.0%	40.9%
101 Calls - Average Time To Answer	51 Seconds	Up 37 Seconds	98 Seconds
TACKLING CRIME & RE-OFFENDING			
Measure	Previous 12 Month Period (January 16 - December 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (January 17 - December 17)
All Crime	104,458	Up 14.9% (15,614 Crimes)	120,072
Serious Assault	815	Up 5.2% (42 Crimes)	857
High Impact Acquisitive Crime	6,016	Up 46.1% (2,773 Crimes)	8,789
Burglary (Dwelling) and Burglary Residential (post April 17)	5,382	Up 48.0% (2,586 Crimes)	7,968
Robbery (Personal)	634	Up 29.5% (187 Crimes)	821
Public Order	2,823	Up 61.5% (1,735 Crimes)	1,735
Business Crime	10,036	Up 14.5% (1,452 Crimes)	11,488
Road Safety - KSI	815	Down 12.0% (98 KSI's)	717
Number of Anti-Social Behaviour Incidents	76,967	Down 3.1% (2,378 Incidents)	74,589
ASB Repeats Proportion	10.9%	Down 0.3%	10.6%
SUPPORTING VULNERABLE PEOPLE & VICTIMS			
Measure	Previous 12 Month Period (January 16 - December 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (January 17 - December 17)
Victims Code of Practice	New measure - data not available		
Rape	998	Up 22.8% (228 Crimes)	1,226
Sexual Offences (excl Rape)	2,061	Up 30.2% (622 Crimes)	2,683
Sexual Offences Against Under 16's	1,660	Up 18.5% (307 Crimes)	1,967
CSE Crime	967	Down 3.9% (38 Crimes)	929
Modern Slavery Crimes (Only introduced 1st April 2015)	28	Up 207.1% (58 Crimes)	86
Domestic Abuse Crime	10,229	Up 25.1% (2,568 Crimes)	12,797
Hate Crime	1,000	Up 62.0% (620 Crimes)	1,620
Missing Person Incidents	8,727	Up 6.8% (592 Incidents)	9,319
DEVELOPING CONFIDENT COMMUNITIES			
Measure	Previous 12 Month Period (January 16 - December 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (January 17 - December 17)
Local Policing Visibility	New measure - data not available		
User Satisfaction - Burglary	81.7%	Down 5.4%	76.3%
User Satisfaction - Violent	75.8%	Down 5.6%	70.2%
User Satisfaction - Hate	73.2%	Up 2.6%	75.8%
User Satisfaction - Anti-Social Behaviour	81.7%	Down 6.3%	75.4%
Confidence - CSEW (Overall Confidence)	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (July 16 - June 17)
	78.3%	Up 1.5%	79.8%